



Combined Limited Warranty

Audio Enhancement® is pleased to offer a limited manufacturer's warranty ("Limited Warranty") in which Audio Enhancement warrants that the product will be free from defects in materials and workmanship under normal use. The warranty duration depends on the product as defined by the table included with this document. The limited warranty applies only if the products are installed according to the manufacturer's instructions, by an Audio Enhancement certified installer where specified, and there is no evidence of misuse, abuse, mishandling, neglect, unauthorized modification, or repair.

These limited warranties are provided by Audio Enhancement, and it contains the only express warranty provided to the original purchases by Audio Enhancement. Audio Enhancement does not authorize any other person, including distributors, to give any other warranties on Audio Enhancement's behalf. The repair or replacement as provided under the express limited warranty is the sole and exclusive remedy of the Customer and Audio Enhancement's sole and exclusive liability hereunder.

Audio Enhancement disclaims any express warranty not provided herein and any implied warranty, guarantee, or representation as to performance, quality and absence of hidden defects, and any remedy for breach of contract, which but for this provision, might arise by implication, operation of law, custom of trade or course of dealing, including implied warranties of merchantability and fitness for a particular purpose. In no event shall Audio Enhancement be liable, whether in contract, tort (including negligence) or otherwise, for damages more than the purchase price of the product giving rise to the damages, or for any direct, indirect, incidental, special, punitive, exemplary, or consequential damages of any kind. Audio Enhancement further disclaims any responsibility for losses, expenses, inconveniences, special, indirect, secondary, or consequential, incidental, and contingent damages whatsoever, including damages arising from ownership or use of Audio Enhancement's products.

Audio Enhancement shall bear no responsibility or obligation with respect to the manner of use of any equipment sold by Audio Enhancement. Audio Enhancement specifically disclaims and negates any warranty of fitness for a particular purpose of such equipment including, without limitation, any warranty that the use of such equipment for any purpose will comply with applicable laws and regulations or overcome any specific hearing/auditory processing deficit. When returning units for service, use adequate packaging to prevent shipping damage. Shipping damage is not covered under warranty.

Warranty Service

To obtain warranty service, the original purchaser must contact Audio Enhancement support, provide model and serial number information (if applicable) and return the Product to Audio Enhancement. Audio Enhancement will, at its option, repair or replace the defective Product with a new or refurbished unit. Replacement or repair does not extend the original warranty period.

7 Years

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|------------------|-------------------------|------------------|
| MS-700 | XD Teacher Mic (STM-24) | Ceiling Speaker |
| MS-720 | XD Student Mic (SHH-24) | Wall Speaker |
| MS-775 (AM-3253) | XD Receiver (SRC-24) | 70 Volt Speakers |

5 Years

| | | |
|--------------------------|-------------------------|----------------------------|
| XD Teacher Mic (XD-0701) | CA-60 | EPIC Head end Appliance |
| XD Student Mic (SHH-14) | GL-300 | Handheld Microphone Holder |
| XD Receiver (K-SRC14) | Hydra II | MS-600 |
| CA-30 | XD Solo® | SAFE Badge |
| MS-500 | BEAM | SAFE Receiver |
| MS-300 | MS-320 | XD Clear Bridge™ |
| MS-375 | BEAM Pro | EPIC Strobe |
| CA-70 | EPIC System Hard Drives | |

3 Years

| | | |
|---------------------------|---------------------|-------------------|
| EduCam360® (All Variants) | AVConnect (HDBaseT) | EPIC System Kiosk |
| EduCamPTZ (All Variants) | ITC | InfoView Displays |
| CZA-1300 Paging Interface | | |

1 Year

| | | |
|---------------------------|----------|-----------------------|
| Labor & Install | UPS | EPIC Kiosk Microphone |
| Alert Notification Button | Adapters | NVR's |
| Classroom Wall Box | Mic360® | CLAUDIA® |

General Product Warranty

Any product that is not specifically mentioned in one of the other categories. Products supplied as part of a system that are from other manufacturers carry their manufacturers warranty, or the Audio Enhancement one year warranty, whichever is greater.

90 Days

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| Lithium-ion Batteries (Supplied by Audio Enhancement) | SD Cards (Both MicroSD and Standard, used in classroom Cameras and CLAUDIA®) | AA NiMH Batteries |
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