

INFOVIEW DISPLAY

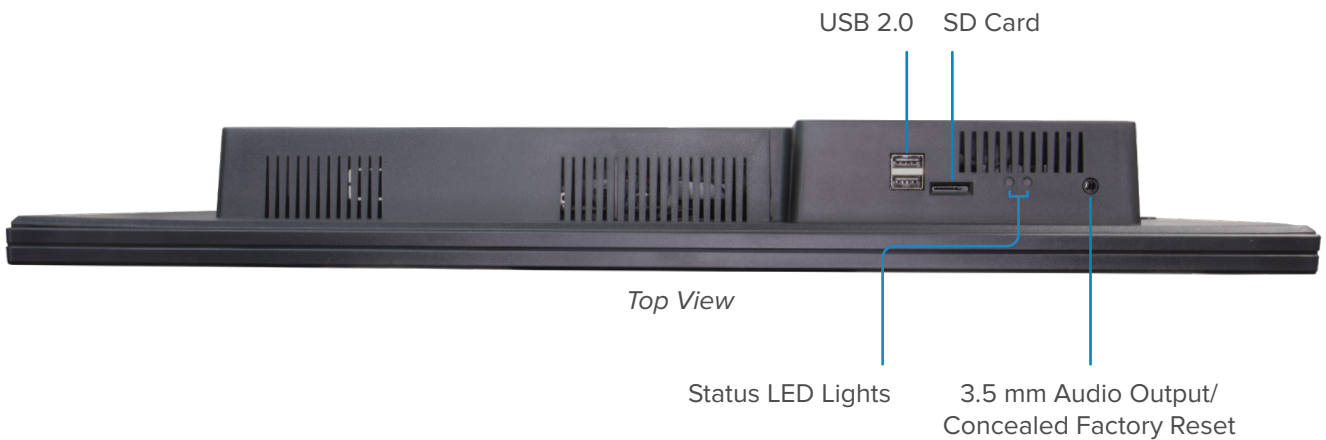
QUICK START GUIDE



Left View



Front View



Top View

SETUP

1. Connect the device to the network (PoE for power and network). It should automatically connect to the network and the EPIC (Education Paging & Intercom Communications) System®.
2. Log in to EPIC and navigate to Settings. Click the + on the device in *Unknown Devices* on EPIC System that matches the Unique Device ID on the InfoView Interface screen. *See Figure 1*
3. Add the InfoView Interface as a Clock or Digital Sign in the pop-up menu and select the desired sign to display on this device. This can be easily modified later. The device will be added and immediately start displaying the selected clock or sign.
4. Go to *Settings* and navigate to *Map Setup* and add the device to the correct room in EPIC. This step is only required if added as a clock type device.



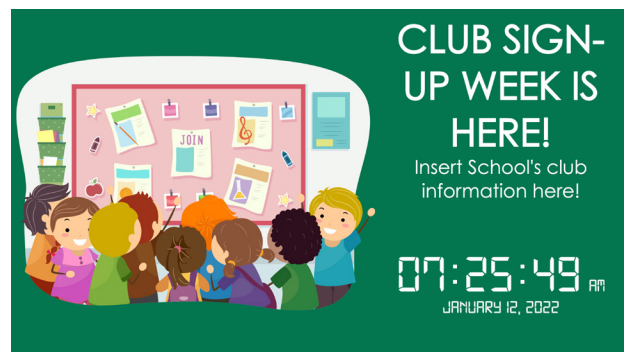
Unknown Devices (1)			
Show	50	entries	Search: <input type="text"/>
#	MAC	Device Type	Action
1	AA:BB:CC:11:22:33	InfoViewPlayer	 

Figure 1

Setup is complete! EPIC will now control the device completely. Use the Settings and navigate to the Clock & Signage menu to edit or create new clock designs and to add them to your InfoView Interface. View the EPIC Admin Manual or contact Audio Enhancement® for additional information.



TROUBLESHOOTING

If for any reason your device doesn't automatically connect to the network – for instance if DHCP is not enabled on the network, connect to the InfoView Player using the Device Configuration Mobile App. Set a static network address if required using the mobile app.

Once the network is connected, and if the unit still does not connect to EPIC, modify the EPIC IP field using the mobile app. It should now connect, and display *Action Required* message. Return to Step 2 above and complete setup.

If a *Could Not Automatically Connect* message appears after manually inputting the EPIC IP address, check the device configuration. Verify that the device has correct network settings and connection, and that the EPIC server is online and reachable from that network, then try again.




Use the *Identify* feature in the app to verify you are connected to the correct device. It will display a popup showing *Connected to this Display*.

EXT SETUP DONGLE

Used as an optional setup, if the device does not appear on EPIC, use the Dongle in the EXT port for Audio Enhancement Device Configuration Mobile App.



STATUS LIGHTS

-  When booting, both lights will be red with the right light flashing.
-  When booted both lights will be solid green.
-  When configuring a new display image, the left light will stay green, while the right light will flash orange for 1 second.

SLEEP MODE

The InfoView devices managed by EPIC will automatically go into a power saving Sleep Mode during specific hours of the day, based on user configuration. Users can change when Sleep Mode activates by clicking the Edit pencil button in the device list and changing the Start/End Sleep settings.

POST SETUP

After connecting an InfoView Display to EPIC, the time, displayed clock, and other settings are all managed by EPIC. After connecting, the device will be locked and not allow any manual changes.

FACTORY RESET BUTTON

If the InfoView Display needs to be reset, a Factory Reset button can be accessed using the 3.5mm audio jack. To factory reset the Display, *insert* a pin into the jack, and push towards the back of the device for 15 seconds. Make sure to delete the device from EPIC before starting.

If a *System Offline* popup displays, it means the device is not able to reach EPIC. Troubleshoot all connectivity and if required, delete and re-add the device.

EMERGENCY SIGNS

Emergency Alerts will automatically be activated in an event which is initiated in EPIC. No other signs can override an emergency sign until the event ends. When the event ends, the devices will automatically return to the last sign they were displaying prior to the emergency. Users can also click the *Stop All* or *All Clear* in EPIC to clear the emergency signs. These signs can be edited or new ones can be added to provide emergency response steps for your school.