

XD SAFE BADGE QUICK START GUIDE



Front



Back

Side Buttons
Triangle Button



Side

Side Button

Battery Status Indicator Alert Type Indicator



Bottom

USB-C Charging Port

Reset Button

DESCRIPTION

The **XD SAFE Badge*** is a wearable safety device integrated with the SAFE (Signal Alert For Education) System® and the EPIC (Education Paging & Intercom Communications) System®, allowing users to quickly escalate alerts in emergency situations. EPIC handles alert routing and administrative badge management.

FUNCTIONAL SUMMARY

ALERT INITIATING (DEFAULT)

- Send a SAFE Alert by using side buttons
- Send an Escalated Alert by using Triangle button after the SAFE Alert is activated

ALERT PROCESSING

- The EPIC System executes assigned actions when a SAFE Alert event is initiated

BADGE CONFIGURATION

- Enables customization of button behavior and assignments in EPIC

DEVICE MANAGEMENT

- Supports badge-user assignment

*Patent Pending

INTERFACES

ALERT BUTTONS

- (2) Side Alert Buttons
- (1) Triangle Button

LEDS

- Battery Status Indicator (BATT)
 - Green - High
 - Orange - Medium
 - Red - Low (charge immediately)
- Alert Type Indicator (Status)
 - Solid Yellow - Escalated Alert
 - Solid Red - SAFE Alert
 - Blinking Red - When not in Alert status

USB PORT

- (1) USB-C port for charging

LANYARD HOLES

- (1) Standard size hole for badge attachment

SENDING AN ALERT

Sending a SAFE Alert (Default Setting)

- Press and hold both *side* buttons for about 2 seconds. Setting off an alert using the side buttons will automatically activate the badge.

Sending an Escalated Alert (Default Setting)

- After activating a SAFE Alert, to initiate an Escalated Alert, press and hold the *Triangle* button for 2 seconds.

NOTE

Alerts CANNOT be canceled from the XD SAFE Badge. Once an alert is received and acknowledged through EPIC, it must also be canceled through EPIC.

RESETTING BADGE

After Initiating an Alert the XD SAFE Badge Must be Reset

- **Resetting the XD SAFE Badge:** Hold the reset button until the LED turns off.

NOTE

Alerts CANNOT be canceled from the XD SAFE Badge, and must be canceled through EPIC.

CONFIGURATION IN EPIC

Badge Assignment & Management

1. In EPIC navigate to *Settings > System Settings > User Management > Equipment*.
2. Add and Assign the XD SAFE Badge by entering the DECT ID, Equipment type: Badge, and the user you would like to assign. The DECT ID can be found on the back side of the badge (*Figure 1*).



Figure 1

NOTE

Multiple users can be added/assigned simultaneously using CSV import (refer to the [CSV Import Guide](#) section).

Alert Configuration & Testing

1. Configure the alert according to your district protocol.
2. Navigate to *Settings > Events > Alert Configuration*.
 - a. Two Stage Alert - The Escalated Alert is dependent on the first button press of the badge. Side button press will initiate a SAFE Alert. Triangle button press will initiate an Escalated Alert after a SAFE Alert is active.
 - b. Single Button Alert - The side button or Triangle button can be configured independently to initiate a SAFE Alert or Escalated Alert.

- Configure the actions for your SAFE Alert and Escalated Alert events in the *EPIC Event Engine* (Figure 2).

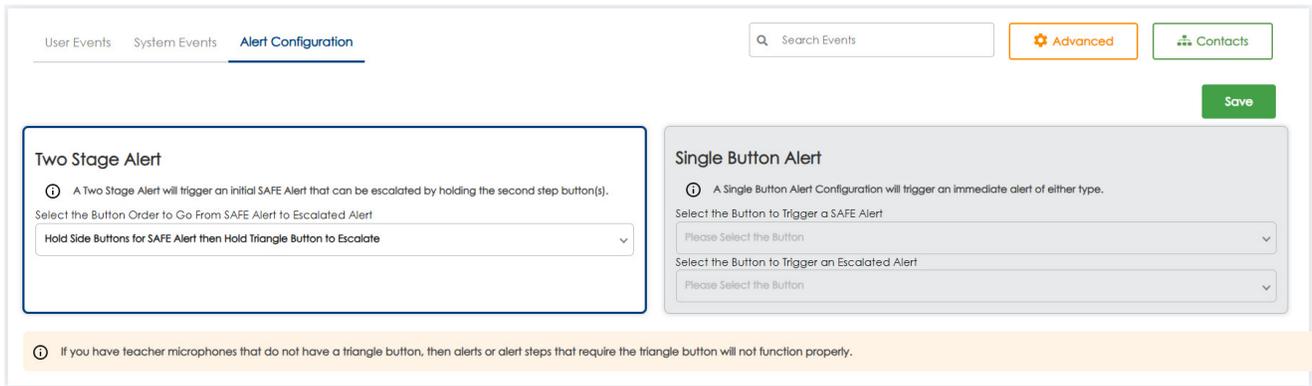


Figure 2

- Test your system and configuration by initiating an alert using the badge or microphone, validate that your system receives the alerts and performs the expected actions[†].

CSV Import Guide

- Equipment Type: Data must be typed as *badge* or *microphone* (Figure 3).
- Email Address: Case sensitive – must be identical to the way it’s entered in EPIC.
- Username: Case sensitive – must be identical to the way it’s entered in EPIC.
- Restriction: Use email or username as unique identifier, you cannot use both in the same import. If you use both it will only use the email as the unique identifier and the rest of them are assigned to the first user in the list.

Badge ID	Equipment Type	Username	Email
D9ADc	badge		
A9D11	microphone		

Figure 3

[†]Warning Disclaimer - Please check with your district admins for school specific EPIC settings, this guide is based on out of the box settings.

CHARGING YOUR XD SAFE BADGE

1. Connect the USB-C plug of the charger to the *USB-C Charging Port* of the XD SAFE Badge. After connecting the XD SAFE Badge to the charger, the Battery Status Indicator will indicate the charging status.
2. When the BATT indicator stops blinking and turns solid green, the microphone is fully charged. If the BATT indicator is blinking rapidly it means that the USB-C isn't fully inserted.

You can check the battery status by pressing the *Reset* button for 1 second until the Battery Status Indicator lights up. It is recommended to charge the battery at the end of each week.

TROUBLESHOOTING

CONTACT SUPPORT

For further assistance, contact our support team by calling 800.932.3578, emailing them at Support@AudioEnhancement.com, or speaking to them via live chat at AudioEnhancement.com/Support. Support is available Monday - Friday 5:00 AM - 6:00 PM MST.

FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF WARNING STATEMENT

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

IC WARNING

English:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

French:

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

(1) l'appareil ne doit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.”

L'appareil a été évalué pour répondre aux exigences générales en matière d'exposition aux RF. L'appareil peut être utilisé en condition d'exposition portable sans restriction.