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Good Morning Team,

Welcome to the latest edition of AE Communicator! This update brings you important news and highlights from across the company — from product and project updates to HR, culture, and operational announcements — all in one place so you stay informed and connected.

CULTURE/HR

Our offices will be closed for Thanksgiving on **Thursday and Friday, November 27 and 28**. AE will also be closed from **Wednesday, December 24, 2025 through Sunday, January 4, 2026** for the Christmas break.

We'd also like to share the **2026 Holiday Office Closure Schedule**:

- **New Year's Day:** Thursday, January 1
- **Memorial Day:** Monday, May 25
- **4th of July:** Friday, July 3
- **Labor Day:** Monday, September 7
- **Thanksgiving:** Thursday, November 26 and Friday, November 27
- **Christmas:** Thursday, December 24 and Friday, December 25

Turkey Pick-Up Day is Monday, November 24.

Please pick up your turkey and sign that you've received it on the **sign-out sheet at the front desk**. Since we don't have storage available, please arrange for someone to pick it up if you won't be in the office.

As we get closer to the Christmas break, here are a few reminders:

- **Company holidays** are December 24, 25, 30, 31, and January 1.
- If you plan to use **PTO** for December 26, 29, or January 2, no request is needed.
- If you prefer to take those days **unpaid**, or use your **Floating Holiday** for January 2, please submit the request in **Paylocity**.

Reminder: Benefits Enrollment Due November 21

All employees must complete their benefits enrollment by **Friday, November 21**. You should have received an email with your registration and login information. Please be sure to enroll in—or waive—coverage before the deadline.

If you have any questions or did not receive the email, please reach out to HR.

[2026 Audio Enhancement Benefit Guide](#)

Click here to sign up/Waive Benefits: [Registration](#)

SALES

We are at \$160M 78.37% to our goal for the year. We still have 6 weeks left to finish strong.

strong.

Last month, we received some big purchase orders from districts and schools including **Lockhart Independent School District, Peel District Public Board, Glen Forest, Bardstown City Schools, Bardstown HS, Lake County Schools, Triangle ES, and Colchester Public Schools, Colchester BOM**. These orders highlight the continued momentum and collaboration across our teams as we close out the year.

PRODUCT

We're excited to share what's coming in **CLEAR Connect 2.0**, launching January 2026. This release includes major enhancements designed to make communication in classrooms and school communities more seamless and accessible.

What's New

- **Expanded Language Library** – Additional supported languages for multilingual classrooms and families.
- **True Two-Way Translation** – Real-time, bi-directional translation for more natural conversations.
- **CLEAR Connect Untethered** – Use the platform without being tied to a fixed device, offering more mobility and flexibility across learning environments.

CLEAR Connect 2.0 Demo + Q&A

Get a first look at the January release, including new features and live Q&A with Melissa Jackson.

Session Options (EST):

- **Tuesday, Nov 18 • 4:30–5:00 PM** — Register: <https://tinyurl.com/CC20Nov18>
- **Wednesday, Nov 19 • 11:30 AM–12:00 PM** — Register: <https://tinyurl.com/CC20Nov19>

For more information or if you have any questions please reach out to Melissa Jackson

INNOVATIONS HARDWARE ENGINEERING UPDATES: Progress on Products and Processes

We're excited to share some key advancements from our engineering team this week.

Kiosk Beta Testing

The new version of the Kiosk has entered **Beta testing**. While a few issues have been identified, we're on track for a full release and shipping in **early December**. This update is designed to enhance both user experience and overall performance.

Engineering Change Orders (ECOs)

Here's a summary of recent ECO highlights:

- **ECO 181: Standardizing Packaging for the Beam (XD-1301)**
Specifies the use of a 12x30" 4 Mil Industrial Poly Bag (AC-3258) in the Bill of Materials (BOM).
- **ECO 184: Ungraded Components in the FPIC Server**

• **ECO 179: Upgraded Components in the ER-70 Server**

New RAM and CPU components from Bytespeed improve performance and are fully compatible. Quality testing confirms seamless integration and enhanced capabilities.

• **ECO 185: EPIC 3.1.4 Software Release**

Includes fixes to boost system precision and reliability.

- SAFE Alert Accuracy is improved by filtering out inactive badges (unchecked for over an hour).
- Resolved a configuration issue for systems with 50+ AND devices, ensuring each device receives a unique SIP extension.

• **ECO 180: Enhanced Assembly for MS-700-S Amplifier**

USB dongles will now be taped to the side of the amplifier instead of left in the port. Includes rework guidance for existing units to improve durability and maintenance.

• **ECO 182: Smarter QR Code Cards for MS-720 and MS-775**

Moving to smaller 2.25" square QR code cards to reduce waste while maintaining functionality.

• **ECO 174: Production Approval for XD SAFE Badge**

Official approval has been granted, marking a major step in bringing this safety tool to market.

• **ECO 188: Streamlining CLEAR Connect Licenses**

Outdated part numbers, including EP-0050 and EP-0053, are being removed to reflect current offerings and capabilities.

These ECOs showcase the collaborative efforts of our teams to keep AE products innovative, reliable, and efficient.

Thank you for taking the time to stay informed. Keeping everyone connected and aligned is what helps us move forward together.



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