
Subject: AE Communicator 4.21.26
Date: Tuesday, April 21, 2026 at 12:49:47 PM Mountain Daylight Time
From: JoBeth Anderson
To: JoBeth Anderson
Attachments: image002.png



Team,

Every couple of weeks gives us a chance to pause and look at the progress we're making together. Thank you for the way you continue to support each other and keep things moving forward—here's your AE Communicator.

YTD Goal Sales Update

We are currently at **\$49.7M**, which represents **24.85%** progress toward our **\$200M growth goal**.

Company OKRs

Company Objective, Accelerate Sustainable Revenue Growth Across All Divisions, Achieve 15% YoY Revenue

Growth: We are currently at **64.7% of last year's April performance**. With two weeks remaining in the month, we have a strong opportunity to build on the momentum established in Q1.

Special Projects Objective – EPIC 3.0 Closeout: Successfully completed.

HR Update

Welcome New Team Members

Started April 13th, 2026

- Johsibel Leal – Warehouse Associate

Welcome Back

Started April 20th, 2026

- Karina Moran – Production Technician II
- Chris Espaillat – Field Engineer

Please join us in welcoming these new team members to Audio Enhancement.

Congratulations to Promotions & Advancements

- Treydon Burt – Financial Associate
- Daxton Wilcox – Customer Experience Specialist
- James Boley – Marketing Communications Manager

Benefit Highlight: Mental Health Support & Resources

Your benefits include valuable mental health resources designed to support your wellbeing. From therapy and counseling options to wellness programs, you have access to tools that can help you manage stress, improve balance, and feel your best.

Mental health conditions like depression are common but treatable, and support is available when you need it. Click **"HERE"** to read more information.

If you or someone you know is struggling, remember that help is always available. You can also access 24/7 support through the **988 Suicide & Crisis Lifeline**.

Looking for additional support? UNUM's Employee Assistance Program offers free, confidential resources to help with mental health, stress, and everyday challenges. Click the following link to check it out: [EAP-Flyer.pdf](#)

Taking care of your mental health is just as important as taking care of your physical health, and we are here to support you.

Innovations

ECR 246: Release V2.1.2 MS-700 firmware to general distribution

Change List

- Fixes the "screeching" issue without introducing noise in SIP audio streams
- Fixes an issue where line-in audio was mixed with SIP calls and RTP streams, with no mute during incoming streams (HPN or SIP)
- Fixes a problem in V2.1.1 that caused audio delays of up to 4 seconds
- Updates the operating system to the latest version due to IT tool warning issues

ECR 240: Change part ID descriptions for Classroom Wiring Kits

- "Sentinel Wiring Kit CK-4010" → "Classroom Wiring Kit - Without 50' Cat6 (CK-4010)"
- "Optimum MS-600/700 Install Wiring KIT CK-4011" → "Classroom Wiring Kit - With 50' Cat6 (CK-4011)"

Operations

Field Engineer Helper Program 2026

We're excited to relaunch the Field Engineer Helper Program for 2026 and are now collecting weekly availability from May through year-end.

This is a hands-on opportunity that may include long hours, significant walking, ladder use, and lifting. Participants will support Field Engineers in the field while gaining valuable experience and insight into their work.

How it works:

- Interested employees should connect with their manager and submit weekly availability using the link provided
- When needs arise, Alexis Pinon will coordinate with Department Managers to confirm availability
- Once approved, Alexis will connect directly with selected employees for next steps

For Team Leadership

- Managers may submit availability on behalf of employees they feel are strong candidates

Employee time will be charged to their home department. Travel and meal expenses will be covered by the Field Engineering team.

[Field Engineer Helper Program Availability Form](#)

Culture

We're planning a fun spring activity to help teams connect utilizing our office bulletin boards. We're asking team members to share a childhood photo (elementary age or younger) for display at each office.

You may:

- Email a digital photo to [@Admin Team](#) for printing

- Bring a physical photo to the front desk to be scanned and returned promptly

Participation is completely voluntary, and we'd love to include as many team members as possible. Please submit photos by **May 1st**.

Thank you for the consistency, teamwork, and support you bring every day. It makes a difference across our teams and our customers—we appreciate all you do.